Free help is available.

Memphis, TN 38103
22 North Front St. 1st Floor
Memphis Fair Housing Center
Memphis Area Legal Services Inc.

It is illegal to deny the law to deny housing.

Free
Persons With
Fair Housing

Services are free, regardless of income.

Court Representation:
Experienced attorneys and housing counselors can provide information.

Monday – Friday 8:30 am – 5:00 pm
901.432.4663
Contact Memphis Fair Housing Center:
Seeking Assistance

The pamphlet is for informational purposes only and is not a substitute for legal advice. For a specific problem, contact an attorney or a housing professional.

If there are contracts, file an administrative complaint may be filed within the U.S.

If discrimination has occurred, will conduct an investigation to determine
he was a victim of discrimination. MFC will accept the landlord or owner.

Department of Housing and Urban Development or a lawsuit can be filed in

Because of their mental or physical disabilities.

Investigates complaints of discrimination
Memphis Fair Housing Center (MFC)

Enforcement of Fair Housing Laws
Who is protected?
A person who has, or is believed to have a disability, as well as friends, relatives, and associates of persons with disabilities are protected by law.

What is a disability?
✓ A disability is any mental or physical condition that limits a person's ability to perform daily life tasks.
✓ Physical disability includes limits on a person's ability to walk, hear, see, talk, breathe, perform manual tasks, and the basic day-to-day skills.
✓ Mental disability includes retardation, bipolar disease, psychosis, schizophrenia, and the inability to understand and interpret information.
✓ Disability covers those with AIDS and related illnesses, as well as persons who are in, or who completed, an alcohol or drug treatment program.

What is Illegal?
✓ Denying housing to a person because of his disability.
✓ Setting different terms and conditions for a person who have a disability, such as a higher security deposit.
✓ Steering or directing a person to or away from certain housing or apartment units.
✓ Failing to make a "reasonable modification", such as installing a curb cut or a ramp so that a wheelchair user can enter and exit certain areas.
✓ Failing to make a "reasonable accommodation" for a person with a disability, which is an exception to policies or rules. For example, a "no pet" policy will not apply if a blind person requested to have a seeing eye dog or that a parking space be reserved even though parking for others tenants is on a first-come, first served basis.

Accessibility Requirements
All ground floor units in apartments built after March 1991 must be fully accessible to persons with disabilities. This includes:
✓ Door entrances and exterior routes.
✓ Public and common areas, such as the laundry room.
✓ Doors with usable handles.
✓ Interior routes within the unit.
✓ Lower light fixtures and controls.
✓ Reinforced bathrooms walls for handrail installation.
✓ Kitchens and bathrooms spaces for wheelchairs use.